

# Catering Terms & Conditions 2020



This small print is very informative.  
We suggest you read it and bring it with you to Towersey.

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## Accommodation

- Tents, Caravans, Motorhomes camping is available within the 15m stall or on the Festival Caravan/Canvas site.

## Menu

- To avoid duplication of sales, the caterer must supply the Festival with a full menu in advance with locally acceptable and agreed prices. Goods not described on the menu must not be sold. Anyone in breach of this agreement will be asked to leave the site.

## Cancellation

- Should the Trader cancel their attendance at the Festival once confirmed, fees paid are non-refundable.
- Should the Festival be cancelled by Government decision, fees will be non-refundable.
- Should the Management cancel the Festival, fees will be refundable.
- No refunds, full or partial, will be available should trading not meet with your expectation.

## BACS

- Towersey Festival Ltd, A/C 51639726, S/C 60-01-31
- Please use your Stall name as bank ref.

## Closing Date

- 30 APRIL 2020
- Successful applicants will be notified as soon as we agree your received application.
- Unsuccessful applicants will be notified ASAP.

## Collections & Appeals

- No charitable or other appeals, collections or sale of raffle tickets is allowed other than for Festival funds.

## Dogs

- **Please DO NOT bring a dog to Towersey.** Dogs are **NOT** permitted anywhere on site.
- Dogs to assist people with disabilities will be admitted to all venues.

## Electricity

- 24 hours power supply will be provided from a Festival generator.
- **Please notify us in advance of your requirements.** We need to know how many WATTS you wish to take from the system and for what items of equipment.
- There is a fee for any extra power supply & WiFi if needed
- Caterers will be responsible for the safe wiring installations of their own units.
- Please ensure all equipment is wired to a high standard and fuses are fitted where required.
- To reduce our carbon footprint **we cannot allow use of halogen lamps.** Please use LED.

## Insurance

- Each stall **must** have their own Public Liability Insurance for at least £5,000,000 (we recommend membership of NCASS).
- A copy of the current valid certificate **should have been attached to your application.** The original certificate to cover the Festival period **must** be produced at the Festival.

## Litter

- Caterers are responsible for the disposal of litter and waste from their units.
- On departure **do not** leave your rubbish, equipment or gas bottles on site. The Festival will provide compostable waste collection and also collect any left over edible food for distribution to the needy.

## Noise

- No public address equipment, radios, amplified music and musical instruments or noisy engines are permitted on any catering unit.
- The Organisers reserve the right to ban the operation of two-way radio equipment if this is found to interfere with the Festival communications.

## Opening Times

- Opening times of your unit throughout the event will be at your discretion, however closing time will be no later than 1am.

## Payment

- Upon confirmation (via email) of your tender, **FULL** payment must be received immediately. **NO PAYMENT. NO PITCH.**
- By BACS only. See BACS section for bank details.
- VAT receipts will be issued on request only.
- **Payments are non-refundable once we have confirmed your stall.**
- **All agreed tenders are based on an agreed fee versus 20% of takings. i.e. You will be expected to pay the balance between the agreed fee and the total of 20% of takings.**

## Safety

- LPG bottles, whether full or empty, should **not** be stored adjacent to marquees, cooking appliances, or in areas designated for the public.
- Caterers will be responsible for removing their empty bottles away from their stalls and full bottles that are not in use will be stored in a secure place away from the trading and public areas.
- On departure **do not** leave any LPG bottles on Site.
- **Each concessionaire must bring suitable fire extinguisher/s.**

## Security

- Overnight security personnel will be provided as a deterrent to theft and vandalism. There will be a uniformed patrol on Site.
- Neither the Festival NOR Security Firm can be held responsible for any loss or damage.

## Setting-up & Taking Down

- Access to the Festival Site is available from 12noon on Wednesday 26 August 2020. You can only arrive earlier by **prior arrangement with the Festival Office.**
- Catering units **must not** be sited or erected without consultation with the Trade Manager.
- Setting up must be completed by 12noon on Thursday 27 August 2020.
- Trading will commence as the Site opens at 12noon on 27 Thursday 2020.
- Vehicle access is available for deliveries to stalls (or Gate 5 dependant on ground state and crowds) from 8am-10am each day. At **all** other times, vehicles must be removed from the Site. We restrict movement because the Site is open to the public, who we have a duty to safe guard.
- Parking for vehicles to deliver will be available subject to space & the Trade Manager's discretion.
- **NO VEHICLE MOVEMENT** is permitted until **AFTER** 12midnight on Monday 31 August 2020.
- The site must be cleared by 12noon on Tuesday 1 September 2020.

## Staff Discounts

- It would be very much appreciated if you were to give a 25% discount to our Volunteers (wearing a badge), the Security Co and the First Aid team (both in uniforms).
- Meal Vouchers may be given to some staff and some artists. You will be expected to exchange them for a standard meal. Their value (£6.50 inc VAT) will be refunded to you by the Festival upon production of the voucher/s after the Festival.

## Tickets

- Agreed amount of Adult Weekend tickets per stall. These cover all events & 6 nights camping within booked Concession space or on the Festival campsite.

## Unit Space

- All pitches have a depth of approx. 15m.
- No sub-letting of space is permitted.
- Metal frame structures with overhanging top poles and goods are not permitted.
- Final layout of stalls will be at the Organisers discretion, and your position will be given on arrival. **Please do not ask us in advance.**

## VAT

- HMRC have declared VAT at 20% (current rate Jan '19) must be added to all tenders, including power.

## Vehicles

- We request that you bring one vehicle only to the Festival site but if an additional one is needed please let us know on your application form.
- Each vehicle must display a detailed parking permit at all times (given to you on arrival).
- This pass **MUST** contain the information requested and be fixed to the vehicle windscreen at all times for the duration of the Festival.
- The Organisers reserve the right to restrict vehicle movement and parking subject to weather and ground conditions.

## Water

- Due to the nature of the water supply on site your water is available from a shared standpipe.
- Permanent connection to the water supply is not possible.
- You will need to provide clean and safe water containers and conform to the Local Authority regulations.
- Waste water must be collected into appropriate containers and removed to official waste water disposal points.

## Water in Single Use Plastic Bottles

- You **WILL NOT** sell water in single use plastic bottles.
- Customers requiring clean drinking water should be directed to the Festival's standpipes of which there are several around the site.