

Towersey Festival Volunteer Information

Festival Pride, Personal Development, New Skills & GREAT FUN!

- Be part of **Team Towersey**, without whom the **Festival** simply wouldn't be possible.
- **See the event** from a completely different angle.
- Become the **eyes and ears** of the Festival.
- Be an **ambassador**, learn new skills & make new **friends**.
- For our **customers**, you can **make the difference** to their Festival.

You are eligible to apply if:

- you are aged **18 years or over** on 19 August 2018.
- you are **committed** to being part of the team.
- you are willing to work up to **approx 4 hours a day** (approx **20 hours** over the whole Festival).

In return you get a **free Adult Weekend pass** worth over £140, which gets you **into everything** (where rotas and space allow), plus **free camping** on the Festival Site.



Application Process

- Please complete your application online by **31 May 2018** at the latest, even if you volunteer regularly at the Festival. Teams are filled on a **first come, first served basis**. The sooner you complete your application the more chance there is that you will be allocated to a team of your choice. **Applications received after this date may not be accepted.**
- If you are accepted as a Volunteer we will acknowledge your application with a Ticket Receipt as soon as possible. This could take a while, please bear with us.
- We always have more applications than we do spaces. If you are not selected this year, you will be eligible to buy an Adult Weekend ticket at the Tier 2 discount price, providing your application is completed by 31 May 2018. **PLEASE DO NOT BUY A TICKET UNTIL YOU HAVE HEARD FROM US.** *NB—Any tickets bought will NOT be refunded and your volunteer application will be cancelled.*
- **In early August we will tell you which team you are in**, who your Team Leader is and what your hours and duties are. In the meantime, **if your circumstances change, please let us know IMMEDIATELY.**

Things you should know...

- Applications received are reviewed and placed in the most suitable areas of work, taking your preferences into account where possible. The information provided in your application is taken seriously but **no guarantees** can be made to meet your requests.
- Due to Insurance and Health and Safety considerations, we are **unable to accept anyone needing to keep their children or animals with them whilst working** (except Dogs trained to assist people with disabilities).

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- We **really value our Volunteers contribution** to the Festival and encourage you to enjoy both your work and this great event. We do ask that as a Towersey Volunteer you take your role seriously and **meet the commitments of your shifts**. No-one is expected to work without breaks for a cuppa, visit to the toilet etc. and this will be arranged within your team.
- Please **complete the whole application** , even if we know you very well. It helps us with admin and with duty allocation.
- We look forward to seeing you at Towersey.

Team Towersey Office

TF Volunteering Terms & Conditions 2018

- You must be 18 years old or over on 20 August 2018 to be a Volunteer.
- If you are placed on a rota then we expect you to work the hours allocated to you. Anyone who fails to honour their volunteering commitments without a valid reason will have their pass revoked and any future applications will be turned down.
- Please prioritise your volunteering duties. Some of your shifts may clash with events that you would like to see. You may wish to change a shift or two when the programme is published but we ask that this is **dealt with at the Festival** within your team. However, it is not always possible to change rotas to suit everyone's requests.
- You will be expected to be vigilant and health and safety conscious whilst on shift. Volunteer Team Leaders will brief you before shifts as to your responsibilities.
- Drinking alcohol, being under the influence of alcohol or illegal substances or smoking whilst on duty or whilst working alongside customers and colleagues is **NOT** allowed at any time.
- Volunteers are also expected to comply with the ticket Terms & Conditions, which are available on the website - www.towersefestival.com. You will be required to sign your Ticket Receipt to confirm you have read and understood your rotas and notes and agree to all the Terms & Conditions.

Additional Notes

- Volunteers will have **specifically designated camping areas** when setting up to allow customers priority to some areas of the campsite (as is standard with many festivals).
- **Access to campsites for volunteers is available* from 4pm on Wednesday 22 August 2018.**
 - *unless you are working in the Build Team or within another area of the Festival.
- Dogs - we are unable to accommodate dogs** on any area of the Site.
 - ** Dogs to assist people with disabilities will be admitted to all venues, including the Festival Green.